




SECURITY STATEMENT



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A decorative horizontal banner at the bottom of the page featuring a repeating pattern of icons. The icons include a laptop, a person with a checkmark, a Visa logo, a fingerprint scanner, a cloud with an upward arrow, a smartphone, and a server rack, all in a blue and red color scheme.



Overview

As a security organization founded and run by security-minded individuals, Margins ID Group respects your privacy and makes significant efforts to safeguard your data. The protection of our clients' data is our top priority.

Margins ID Group goes to considerable lengths to ensure that all data exchanged is done securely; acknowledging the security and privacy of data is critical to our business' success.

Before you begin, we recommend you review our Terms of Service and Privacy Policy.

Compliance

a.

All products and services offered by Margins ID Group are scoped under its implemented Management Systems. On periodic basis all processes, products and services are subjected to internal and external evaluations by accredited auditing organizations.

b.

The following are the prestigious certifications accomplished by Margins ID Group:



**ISO 9001 Quality
Management System**



**ISO 27001 Information Security
Management System**



**ISO 22301 Business
Continuity Management
System**



mastercard

ICPS | MasterCard GVCP



**ICPS | ISO 14298 Security
Printing Management System**



ICPS | VISA GVCP



The international organization of Standardization (ISO) provides a way for organizations to adopt standards and guidelines to provide security, resilience, service assurance and compliance.

Margins ID Group is audited against the following list of ISO and other Standards:

- ▶ ISO 27001:2013 Standard covering Information Security Management System.
- ▶ ISO 22301:2019 Standard covering Business Continuity Management System.
- ▶ ISO 9001:2015 Standard covering Quality Management System.
- ▶ ISO 14298:2021 Standard covering Security Printing Management System.
- ▶ VISA Global Vendor Certification Program.
- ▶ MasterCard Global Vendor Certification Program.



Information Security and Data Privacy Team

Margins ID Group's dedicated Information Security and Data Privacy team hold relevant industry certifications detailed below.



ISO/IEC 27001
IMPLEMENTER



ISO 22301
IMPLEMENTER



Access and Authentication Controls

Margins ID Group restricts access to customer and confidential data on a business need to know basis. Access is granted based on one's role within the organization in accordance with the documented Access Control Policy and the specified customer data access requirements. Margins ID Group has ensured enough controls are in place to safeguard access to systems, services and information through restricted IP access, secure key pairs, access rights, National ID, and Biometrics.



Periodic access right reviews are spearheaded by the Compliance and Information Security Department where access, processing, transmission and storage of information is vetted against documented procedures to confirm system configurations, data retention policies, user and administrator activity logs.



Data Handling & Data Privacy

Margins ID Group maintains compliance with the National Data Protection Act, 2012.

Margins ID Group maintains compliance with the European Union's General Data Protection Regulation (GDPR).

Margins ID Group has assigned its data protection processes under the authority of the Data Protection Officer who retains the role and responsibility to maintain compliance to the Data Protection Acts.

Data Encryption

Margins ID Group leverages Transport Layer Security (TLS) to ensure Confidentiality, Integrity, and Authenticity of data within its information ecosystem.

Margins ID Group uses Public Key Infrastructure (PKI) to enable end-to-end data encryption across all hand-held devices, through the key/certificate management lifecycle that authenticates each device and data transaction.

All encrypted data captured onto the hand-held devices are purged after transmission to the Central Storage Systems.

Data Center Location

Margins ID Group operates within Tier 3 Data Centers in Ghana, with stringent Logical and Physical Security controls to deliver Nation ID Infrastructure Solutions. In relation to the existing Business Continuity Strategies and Solutions, a

Disaster Recovery Site is maintained as a backup to the Primary Site.

The Business Continuity Testing of the systems is scheduled for failover at least annually.



Chief Technical
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Signature

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